Copyright (Infringing File Sharing) Amendment Bill

Government Bill

Explanatory note

General policy statement

This Bill amends the Copyright Act 1994 (the **Act**) to provide new enforcement measures against the unauthorised sharing of copyright material via the Internet (infringing file sharing). It repeals section 92A of the Act (enacted by section 53 of the Copyright (New Technologies) Amendment Act 2008, but not brought into force), which would have required ISPs to adopt a policy providing for the termination of a repeat infringer's Internet account.

File sharing involves the direct or indirect transfer of material via the Internet between 2 points. The transfer may be between users, or between a user and a place where that material is stored. Sharing of copyright works or parts of those works often occurs without the authorisation of the copyright owner, constituting an infringement.

The Act currently provides civil enforcement measures that are considered to be ineffective in remedying infringing file sharing. For each infringement a copyright owner must seek a court order to obtain the identity of the infringer from that infringer's Internet service provider (ISP). The cost of seeking an order and the cost of taking infringement proceedings in court is generally much higher than a possible award of damages for that particular infringement, acting as a barrier to the effective enforcement of copyright.

While the damage sustained by a copyright owner from a single file sharing infringement is generally small, the prevalence of infringing file sharing in the current digital environment is having a negative cumulative effect on New Zealand's music, film, and software industries. Internationally, this problem is also recognised, and other jurisdictions such as the US and UK have legislated or are legislating to provide for the effective enforcement of copyright against file sharers.

This Bill provides a regime that aims to—

- deter file sharing that infringes copyright:
- educate the public about the problem:
- compensate copyright owners for damage sustained from copyright infringement by file sharing:
- provide sanctions for serious copyright infringers:
- limit ISP liability that may result from account holders' infringing file sharing.

Public education and deterrence

Lack of public knowledge that file sharing may infringe copyright contributes to the prevalence of this activity in the digital environment. The Bill provides for account holders to receive infringement notices that warn that file sharing may infringe copyright, and that continued infringement may result in enforcement action. The Bill also provides time frames in which subsequent notices cannot be sent, to give account holders reasonable time to curb infringing activity.

The Bill intends to deter the majority of infringers through a first notice. However, provision is also made for more effective enforcement of copyright against repeat infringers.

A first notice (a **detection notice**) will include education information and inform the account holder that any further evidence of infringement will be logged by their ISP. It will also outline that enforcement action may be taken if the account holder receives a third notice.

Second and third notices (warning notices and enforcement notices) will contain a list of alleged infringements for that account holder since the detection notice and a warning that the Copyright Tribunal (the **Tribunal**) may award compensation based on that list. The visibility of an account holder's infringing activity in each notice and a warning that those infringements may be subject to an award is

intended to deter infringers, especially those who are already aware their actions breach copyright but persist in infringing file sharing. Upon receiving notification from an ISP that an account holder has received 3 notices, copyright owners may apply to the Tribunal for a compensation award up to \$15,000. Copyright owners may also make an application to a District Court for an order requiring the ISP to suspend the account holder's Internet access for up to 6 months. Account holders may challenge infringement allegations by copyright owners. The Bill allows an account holder to contest a notice or its contents within prescribed time frames and provides a mechanism for copyright owners to accept or reject any challenge.

Compensation for copyright infringement by file sharing

This Bill extends the jurisdiction of the Tribunal so that it can make awards that compensate copyright owners in cases of repeat copyright infringement by file sharing. The Bill provides that claims will generally be heard on the papers; however, account holders may request a hearing or the Tribunal may order one.

If the Tribunal holds a hearing, parties may not be represented by a lawyer. This is so that Tribunal hearings are inexpensive for the parties, which improves access to the Tribunal. However, the Tribunal may give leave for a lawyer to be present.

Sanctions for serious infringers

Copyright owners will be able to seek a court order suspending a repeat infringer's Internet account for up to 6 months after a third notice has been sent to the account holder. A court is better equipped to consider whether suspension is appropriate in the circumstances of each case. The Bill gives examples of things the court must consider, including the seriousness of the infringing.

ISP liability

The Act currently provides "safe harbours" (exclusions from liability) for ISPs where they are acting as a mere conduit for copyright infringement over the ISPs' network. This Bill gives a safe harbour to ISPs from liability for file sharing infringements occurring over

their networks, provided they comply with their obligations under the Bill.

ISP definition

The Bill inserts a separate definition of Internet service provider into the Act for the purpose of the regime. The definition is intended to exclude universities, libraries, and businesses that provide Internet access to their members or employees but are not in the nature of a traditional ISP such as Telecom. Only traditional ISPs are in a position to perform evidence matching and notice functions.

Clause by clause analysis

Clause 1 is the Title clause.

Clause 2 provides that the Bill comes into force on **1 October 2010**. Clause 3 provides that the Bill amends the Copyright Act 1994 (the **Act**).

Part 1 Infringing file sharing

Clause 4 repeals the definition of Internet service provider in section 2(1). This is because the term Internet service provider, or ISP, is defined in the Bill to mean different things for different purposes. The term Internet service provider is used for the purpose of the safe haven provisions in sections 92A to 92E, while the abbreviation ISP is used in the infringing file sharing provisions in *new sections 122A to 122R*.

Clause 5 substitutes a new section 92A. New section 92A contains the definitions of Internet services and Internet service provider for the purposes of sections 92A to 92E.

Clause 6 amends section 92B by inserting a further safe haven provision relating to Internet service providers that may know of infringing activity as a result of their involvement in the infringing file sharing regime. An Internet service provider does not infringe copyright, despite possible knowledge of an infringement, as long as it complies with its obligations under *new sections 122A to 122R* and associated regulations. Clause 6 also omits the definition of Internet services, because this is moved into *new section 92A*.

Clause 7 inserts new sections 122A to 122R into Part 6 (remedies for infringement).

New section 122A sets out definitions for the purpose of the infringing file sharing regime. Key terms are account holder, file sharing, infringement, IP address, and ISP.

New section 122B gives an overview of the regime.

New sections 122C to 122H set out the system for sending notices to people who are alleged to have infringed copyright by file sharing. The system works as follows:

New section 122C

- copyright owners send ISPs information about infringements detected at Internet protocol addresses (**IP address**):
- ISPs are obliged to match each IP address with the relevant account holder's details and to issue an infringement notice to the account holder:

New sections 122D to 122H

- the first notice sent is a detection notice. It is issued the first time an infringement against a particular copyright owner is matched to an account holder. No further infringement notices can be sent for 3 weeks after the date of the detection notice, but a record is kept of all infringements by the account holder against the same copyright owner from that date. The account holder has 1 week in which to challenge the detection notice. If the challenge is not rejected within 3 weeks after the date of the detection notice, the detection notice is cancelled. A detection notice expires 9 months after it is issued, or 4 weeks after an enforcement notice is issued:
- if a further infringement occurs at least 3 weeks after a detection notice is issued, a second notice (a warning notice) is issued. This lists all infringements since the date of the detection notice. The same time limits and provisions about challenges apply as with a detection notice:
- if, at least 3 weeks after a warning notice, a further infringement occurs against the same copyright owner, an enforcement notice is issued. The same provisions apply as with a warning notice, but after an enforcement notice is sent the copyright owner has 4 weeks in which to take enforcement action against the account holder.

New section 1221 sets out the 2 special enforcement mechanisms available under the infringing file sharing regime, which are—

- an order from the Tribunal for a sum of up to \$15,000; and
- an order from a District Court requiring the ISP to suspend the account holder's account.

Both these orders are in addition to, and do not displace, any other remedies under the Act.

New sections 122J to 122N are about the process of getting an order from the Tribunal. The amount of the order is determined in accordance with regulations. It is based on the number of infringements identified in the enforcement notice that the Tribunal is satisfied occurred at an address of the account holder against the copyright owner. The order may include a sum to compensate the copyright owner for the fees it has to pay to the ISP under new section 122R, and reimbursement of the application fee to the Tribunal.

New section 1220 is about the order that a District Court may make requiring an ISP to suspend the account of an infringer to whom an enforcement order has been sent. A copyright owner may bring whatever evidence it likes to the court (such as evidence that 1 or more Tribunal orders have been made against the account holder), but the court must consider various matters when deciding whether to make the order, such as the degree of the account holder's reliance on access to the Internet.

New section 122P provides a mechanism by which a copyright owner can find out the contact details of an account holder for the purpose of seeking an order under new section 122O. The copyright owner may apply to a District Court for an order requiring the ISP to disclose that information, but must undertake not to disclose the information for any purpose other than one associated with an order under new section 122O.

New section 122Q sets out the obligations of ISPs with respect to maintaining records, reporting, and keeping account holders' names and contact details confidential.

New section 122R allows ISPs to charge copyright owners for the work they are obliged to do under the infringing file sharing regime, and provides that regulations may prescribe the rates charged or methods for calculating the rates charged.

Clause 8 consequentially amends section 123 by including references to the new sections.

Part 2 Related amendments to Parts 10 and 11

Clause 9 increases the number of members of the Tribunal from 2 to 5.

Clause 10 amends section 234, the regulation-making section, to provide for regulations to be made dealing with various aspects of the infringing file sharing regime, such as prescribing the forms of the infringement notices and setting the amounts that the Tribunal can award.

Regulatory impact statement

The regulatory impact statement for this Bill was prepared on 9 December 2009. It is available on—

- the Ministry of Economic Development's website at http://www.med.govt.nz/templates/MultipageDocument-TOC 42521.aspx; and
- Treasury's website at http://www.treasury.govt.nz/publications/informationreleases/ris/pdfs/ris-med-cifs-feb10.pdf.

Hon Simon Power

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1 110 1	ai iiaiii	ent of New Zealand chacts as follows.	
1	Title		
1		ct is the Copyright (Infringing File Sharing) A	mend-
		act 2010 .	mena
2	Comm	encement	
	This A	ct comes into force on 1 October 2010.	
3		pal Act amended	
	This A	ct amends the Copyright Act 1994.	

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Part 1 Infringing file sharing

4	Interpretation The definition of Internet service provider in section 2(1) is repealed.	5
5	New section 92A substituted Section 92A (as inserted by the Copyright (New Technologies) Amendment Act 2008, but not in force) is repealed and the following section substituted:	
"92A	Interpretation for sections 92A to 92E In this section and sections 92B to 92E, unless the context otherwise requires,—	10
	"Internet service provider means a person who does either	
	or both of the following: "(a) offers the transmission, routing, or providing of connections for digital online communications, between or among points specified by a user, of material of the user's choosing:	15
	"(b) hosts material on websites or other electronic retrieval systems that can be accessed by a user	20
	"Internet services means the services referred to in the definition of Internet service provider."	
6	Internet service provider liability if user infringes copyright	
(1)		25
"(2A)	An Internet service provider does not infringe the copyright in the work, or authorise A's infringement of the copyright in the work, merely because the Internet service provider knows of the infringement from information received as a result of anything done under sections 122A to 122R , provided that, in relation to the alleged infringement, the Internet service provider complies with all its obligations under those sections and under any regulations made under section 234(eb) to	30
(2)	(eh)."	35
(2)	Section 92B(4) is repealed.	

7

7		heading and sections 122A to 122R inserted following heading and sections are inserted after section	
	122.	"Infringing file sharing	
		erpretation for sections 122B to 122R	5
"(1)		s section and sections 122B to 122R , unless the context wise requires,—	
	"acco	bunt holder , in relation to an ISP, means a person who n account with the ISP	
	"dete an ac	ection notice means a detection notice issued by an ISP to count holder in respect of an alleged infringement against pyright owner (see section 122D)	10
	an IS	Orcement notice means an enforcement notice issued by SP to an account holder in respect of at least 3 alleged agements against a copyright owner (see section 122F)	15
		sharing is where material—	
	"(a) "(b)	is downloaded from the Internet; or is made available on the Internet by a user in a form in which the material may be downloaded by 1 or more other users; or	20
	"(c)	is transferred, directly or indirectly, via the Internet from one user to another user	20
	volve	ingement means an incidence of file sharing that ines the infringement of copyright in a work, or part of a by a user	25
	"infr	ingement notice means a detection notice, a warning no-	
		or an enforcement notice that—	
	"(a) "(b) "(c)	is issued to an account holder by an ISP; and identifies the infringement that triggers the notice; and in the case of a warning notice or an enforcement notice, identifies any other infringements that have occurred since the date of the detection notice	30
	"IP a	address means an Internet protocol address	
		, or Internet service provider , means a person that ops a business that—	35

"(a) offers the transmission, routing, and providing of connections for digital online communications, between or

infringers.

	"(b)	among points specified by a user, of material of the user's choosing; and charges its account holders for the services provided in	
	((·)	paragraph (a) on a regular basis; and	_
	"(c)	is not primarily operated to cater for transient users notice period means the period of 3 weeks beginning on	5
	the d	ate of a detection notice or a warning notice and ending the close of the date that is 3 weeks later	
	Exam	nple	
	(1)	A detection notice is issued on Monday, 1 March. The on-notice period ends with the close of Sunday, 21 March.	10
	(2)	A warning notice is issued on Friday, 26 March. The on-notice period ends with the close of Thursday, 15 April.	
	the da	rantine period means a period of 4 weeks beginning on ate of an enforcement notice and ending with the close of ate that is 4 weeks later	15
	an ac	rning notice means a warning notice issued by an ISP to count holder in respect of at least 2 alleged infringements as a copyright owner (see section 122E).	
"(2)	In thi	s section and sections 122B to 122R , a reference to the of an infringement, an infringement notice, or a challenge eference to,—	20
	"(a)	in the case of an infringement, the date on which it is recorded by a copyright owner as having occurred:	
	"(b)	in the case of an infringement notice, the date on which it is issued by the ISP:	25
	"(c)	in the case of a challenge made under section 122G , the date on which it is received from an account holder by an ISP.	
"122	B Ove	erview of infringing file sharing regime	30
"(1)	Sect speci	ions 122A to 122R provide copyright owners with a al regime for taking enforcement action against people infringe copyright through file sharing.	
"(2)	The	regime provides that, at the instigation of copyright ers, ISPs must issue infringement notices to alleged	35

"(3)	are given, are a	nfringement notices, in the order in which they detection notice, a warning notice, and an en-	
	forcement notice		
"(4)		ement notice is issued to an alleged infringer,	
		wner may take enforcement action by seeking	5
		ders against the alleged infringer:	
		from the Tribunal for a sum of up to \$15,000:	
	. /	from a District Court requiring the ISP to sus-	
	*	account holder's account for up to 6 months.	
"(5)	* *	ly to all stages of the regime.	10
"(6)		by way of explanation only. If any provision is	
	inconsistent with	h it, the other provision prevails.	
"122	C ISPs to send i	nfringement notices	
"(1)		owner provides an ISP with information that	
` /	identifies an IP	address at which an infringement of its copy-	15
	right is alleged t	to have occurred as a result of file sharing, the	
	ISP must—	_	
	"(a) match the	e IP address with the account holder to whom	
	it related	at the time of the infringement; and	
	"(b) issue the a	appropriate infringement notice to the account	20
	holder wi	thin 1 week after receiving the information.	
"(2)	An ISP need no	ot comply with the obligation in subsection	
		IP addresses if—	
	"(a) the allege	ed infringement occurred more than 1 week	
	before the	e ISP received the relevant information from	25
	the copyr	right owner; or	
	"(b) the allege	ed infringement occurred after an infringement	
	that trigge	ered a detection notice but before the date of	
		etion notice; or	
	"(c) the allege	ed infringement occurred during a quarantine	30
	period ap	plying to the account holder with respect to	
		right owner; or	
	"(d) the copyr	ight owner has not complied with regulations	
	made und	er section 234 that impose requirements on the	
	informati	on, or form of information, to be provided for	35

the purposes of **subsection (1)**; or

	(e)	pay, a fee required by the ISP, as permitted by section	
(((2)		122R.	
"(3)		SP need not comply with the obligation in subsection	_
		to issue notices if—	5
	"(a)	any of subsection (2)(a) to (e) applies; or	
	"(b)	the alleged infringement occurred within an on-notice	
		period applying to the account holder with respect to	
		the copyright owner; or	
	"(c)	the copyright owner agrees, or asks, that a notice not be issued.	10
"(4)	Notic	es issued to account holders must be sent by whatever	
	metho	od the ISP uses to communicate with the account holder	
	for bi	lling purposes, unless the account holder and ISP agree	
	in wr	iting to use a different method.	15
"122]	D Det	ection notices	
"(1)	An IS	SP must issue a detection notice in relation to a copyright	
	owne	r to an account holder—	
	"(a)	the first time the ISP matches the account holder with	
		an IP address at which an infringement is alleged by the	20
		copyright owner to have occurred; and	
	"(b)	the first time, following the end of a quarantine period,	
		the ISP matches the account holder with an IP address	
		at which an infringement is alleged by the copyright	
		owner to have occurred.	25
"(2)	A det	ection notice must be in the prescribed form (if a form is	
	presc	ribed) and must—	
	"(a)	identify the copyright owner; and	
	"(b)	identify the alleged infringement that has triggered the	
		issue of the notice; and	30
	"(c)	identify the date of that alleged infringement; and	
	"(d)	state the date of the detection notice; and	
	"(e)	explain the consequences to the account holder if fur-	
		ther infringing occurs; and	
	"(f)	explain how the account holder may challenge the no-	35
		tice; and	
	"(g)	comply with any other requirements that may be prescribed in regulations.	
		<u>~</u>	

(3)	tion notice expires 9 months after the date of the detection notice, unless an enforcement notice is issued to the account holder in respect of further infringing against the copyright owner before that date, in which case the detection notice expires 4 weeks after the date of the enforcement notice.	5
" 122]	E Warning notices	
"(1)	An ISP must issue a warning notice in relation to a copyright	
	owner to an account holder if—	
	"(a) the ISP matches the account holder with an IP address	
	at which an infringement is alleged by the copyright	10
	owner to have occurred; and	
	"(b) the infringement occurred at least 3 weeks after the date	
	of a detection notice issued to the account holder in re-	
	lation to the same copyright owner, but before that de-	1.5
"(2)	tection notice expires.	15
"(2)	A warning notice must be in the prescribed form (if a form is	
	prescribed) and must— "(a) identify the copyright owner; and	
	"(b) identify the infringement that has triggered the issue of	
	the warning notice; and	20
	"(c) identify the date of that alleged infringement; and	20
	"(d) identify the most recent detection notice issued to the	
	account holder in relation to the copyright owner (the	
	preceding detection notice); and	
	"(e) identify any other alleged infringements by the account	25
	holder against that copyright owner that have occurred	
	since the date of the preceding detection notice; and	
	"(f) state the date of the warning notice; and	
	"(g) explain the consequences to the account holder if fur-	
	ther infringing occurs; and	30
	"(h) explain how the account holder may challenge the no-	
	tice; and	
	"(i) comply with any other requirements that may be pre-	

A warning notice expires 9 months after the date of the preceding detection notice, unless an enforcement notice is issued to the account holder before that date, in which case the warning

scribed in regulations.

notice expires 4 weeks after the date of the enforcement notice.

"122F Enforcement notices

"(1)	Anis	SP must issue an enforcement notice in relation to a copy-	
(1)		owner to an account holder if—	5
	"(a)	the ISP matches the account holder with an IP address	5
	(a)	at which an infringement is alleged by the copyright	
		owner to have occurred; and	
	"(b)	the infringement occurred at least 3 weeks after the date	
	(0)	of a warning notice issued to the account holder in rela-	10
		tion to the same copyright owner, but before that warn-	10
		ing notice expires.	
"(2)	An ei	inforcement notice must be in the prescribed form (if a	
(2)		is prescribed) and must—	
	"(a)	identify the copyright owner; and	15
	"(b)	identify the infringement that has triggered the issue of	10
	(0)	the enforcement notice; and	
	"(c)	identify the date of that alleged infringement; and	
	"(d)	identify the most recent warning notice issued to the	
	()	account holder in relation to the copyright owner, and	20
		the preceding detection notice; and	
	"(e)	identify any other alleged infringements against the	
		copyright owner that have occurred since the date of	
		the preceding detection notice; and	
	"(f)	state the date of the enforcement notice; and	25
	"(g)	explain that enforcement action may now be taken	
		against the account holder; and	
	"(h)	explain that, unless the enforcement notice is cancelled,	
		no further infringement notices may be issued in respect	
		of infringements against the copyright owner until the	30
		end of the quarantine period; and	
	"(i)	explain how the account holder may challenge the no-	
		tice; and	
	"(j)	comply with any other requirements that may be pre-	
/// a \		scribed in regulations.	35
"(3)		nforcement notice expires 4 weeks after its date of issue.	
"(4)		suing an enforcement notice to an account holder, the	
	ISP n	nust send a copy of the notice to the relevant copyright	

owner, but must omit any information that discloses the name or contact details of the account holder.

"122G Challenging infringement notices

- "(1) An account holder may challenge an infringement notice by sending a challenge, in the prescribed form, to the ISP that 5 issued the infringement notice.
- "(2) A challenge is not valid if it is received more than 1 week after the date of the infringement notice to which it relates.
- "(3) An ISP that receives a valid challenge to an infringement notice must immediately forward it to the relevant copyright 10 owner if the challenge raises an issue that should be addressed by the copyright owner rather than by the ISP.
- "(4) The ISP or copyright owner (as appropriate) must consider every valid challenge and, if it decides to reject a challenge, must notify the account holder of that fact and the reason for 15 the rejection.
- "(5) If the copyright owner responds to a challenge, the ISP must immediately forward the response to the account holder.
- "(6) If a challenge is rejected, it may be raised again by the account holder in any enforcement proceedings.

"122H Effect of challenge to, and cancellation of, infringement notice

- "(1) A challenge is deemed to be accepted if it has not been rejected by the relevant copyright owner or ISP within 3 weeks after the date of the infringement notice to which it relates.
- "(2) If a challenge to a detection notice is accepted or deemed to be accepted,—
 - "(a) the detection notice and any subsequent infringement notices sent to the account holder in relation to the same copyright owner are cancelled and treated as if they had 30 not been issued; and

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- "(b) no infringements that occurred between the date of the infringement that triggered the detection notice and the date on which the detection notice is cancelled may be included in an infringement notice.
- "(3) If a challenge to a warning notice or an enforcement notice is accepted or deemed to be accepted,—

	"(a)	the notice is cancelled and treated as if it had not been issued; but	
	"(b)	if the challenge related only to an infringement that was not an infringement that triggered a notice, the notice is not cancelled but the infringement is treated as if it were not included in the notice.	5
" 122]	I Enfo	orcement action after issue of enforcement notice	
"(1)	in res	byright owner may take enforcement action against an act holder who has been issued with an enforcement notice spect of infringements against the copyright owner by doither or both of the following:	10
	"(a)	applying to the Tribunal for an order under section 122N against the account holder:	
	"(b)	applying to a District Court for an order under section 1220 against the account holder.	15
"(2)	reme this F	dies of copyright owners under any other provision of Part in relation to any infringement of copyright, whether	
	or no notic	t the infringement has been included in an infringement e.	20
"122.	J App	lication to Tribunal	
"(1)	122N	pplication to the Tribunal for an order under section I may not be made after the end of the quarantine period rlier than—	
	"(a)	1 week after the date of the enforcement notice; or	25
	"(b)	if a valid challenge is received, 3 weeks after the date of the enforcement notice.	
"(2)		application must be in the prescribed form and include or	
	"(a)	a copy of the enforcement notice as forwarded to the copyright owner; and	30
	"(b)	evidence that the copyright owner is the owner of the material in which copyright is alleged to be infringed; and	
	"(c)	a statement of which of the alleged infringements identified in the enforcement notice the copyright owner is seeking to enforce; and	35

 $\quad \text{and} \quad$

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	"(d)	a copy of any challenges received by the copyright owner in respect of any of those alleged infringements, along with any responses by the copyright owner to those challenges; and	
	"(e)	a statement of the amount that the copyright owner is seeking from the account holder; and	5
	"(f)	the prescribed fee for the application.	
"(3)	sent t	e Tribunal is satisfied that an enforcement notice has been to the account holder in accordance with this Act, the Tribunal	10
	"(a)	I must order the relevant ISP to produce to the Tribunal—the name and contact details of the account holder; and	10
	"(b)	copies of the detection and warning notices sent to the account holder.	
"(4)	Tribu were	(SP must provide those contact details and notices to the inal as soon as practicable, along with any challenges that received by it but not forwarded to the copyright owner, any responses to those challenges.	15
"(5)	If an applipiry	infringement notice expires, and the notice relates to an cation made in accordance with subsection (1) , the exdoes not affect the continuation and completion of any eedings.	20
"122	K Not	tice of proceedings	
"(1)	The scrib	Tribunal must give notice of the proceedings, in the pre- ed form, to the account holder and any parties that the anal directs to be joined.	25
"(2)	The i	notice of proceedings must— identify all the infringements in relation to which the copyright owner seeks an order; and	
	"(b) "(c)	specify the amount sought; and set out the account holder's right to make submissions and request a hearing.	30
"(3)		parties to proceedings before the Tribunal for an order	
		r section 122N are—	
	"(a)	the applicant copyright owner; and	2.5
	"(b)	the account holder identified in the enforcement notice;	35

any other party that the Tribunal directs be added as a party in accordance with section 212(2).

		cisions generally made on papers and without hearing			
"(1)		eedings before the Tribunal for an order under section			
		must be determined on the papers unless—			
	"(a)	any party to the proceedings requests a hearing; or	_		
	"(b)	the Tribunal considers that a hearing should be held.	5		
"(2)		papers on which the proceedings are determined are—			
	"(a)	the copyright owner's application to the Tribunal; and			
	"(b)	copies of the infringement notices sent to the account			
		holder; and			
	"(c)	copies of challenges to any infringement notice, and any	10		
		responses to those challenges; and			
	"(d)	any additional information provided by the copyright			
		owner; and			
	"(e)	any submissions by the account holder made within the			
		time specified by the Tribunal.	15		
"(3)	The 7	Tribunal may determine its own procedure for determin-			
	ing a	n application that is dealt with on the papers, subject to			
	any r	egulations.			
"(4)	The 7	Tribunal must make all reasonable efforts to ensure that,			
	unles	s it orders otherwise or an order is made against the ac-	20		
	count	t holder, the identity and contact details of the account			
	holde	er are not disclosed to the copyright owner.			
"122]	M If l	nearing is held			
"(1)	If a h	earing is held, sections 211 to 224 apply, other than sec-			
	tions 213(1) to (3) and 214(1) and (2).				
"(2)		y party to the proceedings may appear personally and be			
	heard	1.			
"(3)	A pai	A party may not be represented by a representative, except as			
` /	-	follows:			
	"(a)	a corporation or unincorporated body of persons may be	30		
	. ,	represented by an officer, employee, or member of the			
		corporation or body, or a person who holds a majority			
		interest in it:			
	"(b)	a person jointly liable or entitled with another or others			
	()	may be represented by 1 of the persons jointly liable or	35		
		entitled:			
	"(c)	a partnership may be represented by an employee of a			
	()	partnership:			

proceedings.

	"(d) a minor, or a person under a disability, may be represented by another person:	
	"(e) if the Tribunal is satisfied that, for sufficient cause, a party is unable to appear in person or is unable to present his or her case adequately.	5
"(4)	A representative may not be a lawyer, unless the Tribunal gives	J
(1)	leave.	
	"Compare: 1988 No 110 s 38	
"122	N Tribunal order requiring payment to copyright owner	
"(1)	The Tribunal must order an account holder to pay a copyright	10
()	owner a sum if the Tribunal is satisfied that—	
	"(a) each of the 3 alleged infringements that triggered the infringement notices issued to the account holder were infringements of the copyright owner's copyright that	
	occurred at an IP address of the account holder; and	15
	"(b) the 3 notices were issued in accordance with this Act.	
"(2)	The sum specified in the Tribunal order must be determined in	
()	accordance with regulations made under this Act and must include a sum in relation to every infringement identified in the enforcement notice that the Tribunal is satisfied was committed against the copyright owner at an IP address of the account holder.	20
"(3)	If the Tribunal makes an order under subsection (1) , it may	
` '	also make an order requiring the account holder to pay to the copyright owner either or both of the following:	25
	"(a) a sum representing a contribution towards the fee or fees	
	paid by the copyright owner to the ISP under section	
	122R:	
	"(b) reimbursement of the application fee paid by the copyright owner to the Tribunal.	30
"(4)	The total amount ordered by the Tribunal to be paid by the	
	account holder must not exceed \$15,000.	
"(5)	An order made under this section may be enforced as if it were	
	a judgment for a sum of money made by a District Court.	_
"(6)	The Tribunal may award costs against a party to the proceedings only if the Tribunal is satisfied that the party has engaged	35

in conduct intended to impede the prompt determination of the

"1220 Court order suspending account holder's accou	1220	Court order	suspending ac	count holder's accou	ınt
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- "(1) A District Court may, on application by a copyright owner, make an order requiring an ISP to suspend the account of an account holder for a period of up to 6 months if the court is satisfied that—
 - "(a) an enforcement notice has been sent to the account holder in accordance with this Act in relation to infringements against the copyright owner; and
 - "(b) the application for the order is made at least 2 weeks after the date of the most recent enforcement notice sent to the account holder in relation to infringements against the copyright owner; and
 - "(c) suspension of the account is appropriate in the circumstances, given the seriousness of the infringing.
- "(2) In considering the seriousness of the infringing, the court may consider any evidence put before it by the copyright owner, including any infringement notices relating to infringements against the copyright owner that have been sent to the account holder at any time.
- "(3) When considering the circumstances, and determining the duration, of a proposed suspension, the matters that the court may consider include, but are not limited to,—
 - "(a) the degree of the account holder's reliance on access to the Internet; and
 - "(b) the identity (if known) of the user who engaged in the 25 infringements identified in the notices; and
 - "(c) any other matter that may be specified in regulations.

"122P Order requiring ISP to disclose account holder details

- "(1) This section applies if a copyright owner wishes to apply for an order under **section 1220** against an account holder, but 30 does not know the identity of the account holder.
- "(2) A District Court may make an order requiring an ISP to disclose to a copyright owner, as soon as practicable, the name and contact details of an account holder if—
 - "(a) the copyright owner applies to the District Court for an 35 order under this section; and
 - "(b) the District Court is satisfied, on the basis of information included in the application, that an enforcement notice

has been sent to the account holder in accordance with
this Act in relation to infringements against the copy-
right owner; and

"(c) the copyright owner has given an undertaking to the court that, if the account holder's details are released 5 to it, it will use that information only for purposes associated with seeking and enforcing an order made under section 1220.

"122Q Obligations of ISPs

- "(1) Every ISP must retain, for a minimum of 40 days, information 10 on the use of the Internet by each account holder.
- "(2) Every ISP must retain, for a minimum of 12 months, the following information:
 - "(a) any information about infringements that is sent by copyright owners to the ISP for the purpose of matching 15 the infringement to an account holder:
 - "(b) copies of the infringement notices issued to an account holder:
 - "(c) any challenges received by the ISP and any responses to those challenges:

20

- "(d) which infringement notices (if any) have been cancelled or have expired:
- "(e) any orders made under **section 1220** suspending an account holder's account.
- "(3) No ISP may release the name or contact details of an account 25 holder to a copyright owner unless—
 - "(a) authorised to do so by the account holder; or
 - "(b) required to do so by the Tribunal or a court.
- "(4) On or before 31 December 2011, and annually thereafter, every ISP must publish on its Internet site a report on its 30 compliance with this section during the period starting on 1 October in the previous year and ending on 31 September in the year of the report.

"122R Fees payable by copyright owners to ISPs

"(1) An ISP may charge a copyright owner for performing the functions required of ISPs under **sections 122A to 122Q**.

"(2) If regulations are made that prescribe a rate or rates, or a

(2)	method or methods for calculating the rate or rates, that may be charged by an ISP, an ISP must not charge more than the rate or rates prescribed by, or calculated in accordance with, the regulations."	5
8	Rights and remedies of exclusive licensee	
(1)	Section 123(1) is amended by omitting "sections 120, 121, and 122 of this Act" and substituting "any of sections 120 to 1220 ".	
(2)	Section 123(2) is amended by omitting "sections 120, 121, and 122 of this Act" and substituting "any of sections 120 to 1220 ".	10
	Part 2	
	Related amendments to Parts 10 and 11	
	Copyright Tribunal	15
9	Membership of Tribunal	
(1)	Section 206(1) is amended by omitting "2" and substituting "5".	
(2)	Section 206(3) is amended by omitting "2" and substituting "5".	20
	Regulations	
10	Regulations	
	Section 234 is amended by inserting the following paragraphs	
	after paragraph (ea):	
	"(eb) prescribing the form, content, procedures, requirements, and any other matters relating to infringement notices:	25
	"(ec) prescribing the form of notice for challenging an infringement notice:	
	"(ed) prescribing the fee payable by copyright owners for applications to the Tribunal under section 122J :	30
	"(ee) prescribing the practices and procedures of the Tribunal in relation to determining applications under section 122J:	

- "(ef) prescribing the sum, or a method or methods of calculating the sum, that the Tribunal may order an account holder to pay under **section 122N**:
- "(eg) prescribing any matters necessary or desirable in relation to an order, or an application for an order, under 5 section 1220:
- "(eh) prescribing the rate or rates, or a method or methods for calculating the rate or rates, for the fees that may be charged by ISPs to copyright owners under **section**122R:".

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